



PATENT  
B422-170 (25813.181)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Noriko Sugimoto  
Serial No. : 10/007,198  
For : TROUBLE MANAGEMENT SYSTEM  
Filed : October 19, 2001  
Examiner : Andre D. Boyce  
Art Unit : 3623

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

AMENDMENT

In response to the Office Action mailed June 6, 2006, please amend the above identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this Amendment.

**Remarks** begin on page 6 of this Amendment.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to:  
Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on:

August 29, 2006

August 29, 2006

Date of Signature

John J. Torrente

Signature